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Introduction

About Answers

Splunk Answers is a question and answer forum for users to get help with deploying, managing, and using Splunk products. This was a standalone site, but it was migrated to and is now housed within the Splunk Community platform.

Users can search existing answers for solutions, or post questions of their own if they can't find what they're looking for. People who answer questions in the forum are experienced Splunk customers, partners, or employees who are passionate about helping the community, so you're in good hands.

To get the most out of your experience in the Splunk Community:

• Check out the Welcome board with information to get you started.
• Search the Splunk Community platform for any Splunk questions you have.
• Can't find what you're looking for? Ask a question of your own following these publishing guidelines to get the help you need.
• Look through the FAQ page to learn more about the Splunk Community platform.

Splunk community guidelines

Basically, don't be a jerk.

Be nice. Treat others with the same respect you'd want them to give you. We're all here to learn together. Be tolerant of others who might not know everything you know. Bring your sense of humor.

Be honest. Above all, be honest. If you see misinformation, insert comments indicating what, specifically, is wrong. Even better -- edit and improve the information! Provide stronger, faster, superior answers of your own!

Be helpful. If you see a good answer to a question, vote it up. If your question has been answered, please click "Accept" below the answer that best addressed your issue, in order to resolve the post. This community site depends on your participation.

Don't promote your business or spam on Answers.

In addition to these simple rules for behavior on Splunk Answers, users must follow the Community Guidelines that apply to all Splunk Community programs.
Ask and answer questions

Ask and answer questions

Follow these publishing best practices when posting questions or answers in the Splunk Community.

How to ask a question

1. If you've got a specific question about using, deploying, or troubleshooting a problem with Splunk, you should first search the Splunk Documentation. Then search the Splunk Community platform to see if a similar question to yours has already been posted.
2. If no one else has asked your question, navigate to https://community.splunk.com and click Ask a Question, next to the search bar.
3. The Subject of your question should be as clear as possible. What exactly are you asking for help with?
4. Select the most appropriate Board that your question relates to so it's categorized on the site properly.
5. Choose the pre-defined Label(s) that relate to your topic. If there isn't one that fits, choose "other".
6. In the body of your question, provide as much detailed info about your situation and environment as you can, taking care not to share any confidential data. Useful information includes:
   - The Splunk products and versions you're using
   - Whether or not you're using forwarders, and which types
   - Error messages you're seeing, and in which logs
   - Examples of the data you're indexing or searching (if relevant to your problem)
   - Configurations, sample regex, etc.
   - Prior research you have done and your desired result
   - Exact Splunk terminology

The text editor tools are your friend. Use the insert/edit code sample to properly format sample code, data, search strings, or conf file stanzas in a code box to render special characters properly.

Before posting your question, add any relevant tags to help with the searchability of your question.

Resolving your post

After you receive an answer with a working solution to your question, resolve your post by clicking Accept as Solution directly below the answer that solved your problem. This makes it easier for other users with the same issue to find the solution when they search for answers on the site.

How to answer a question

Be thorough and explain why your solution answers the question. Educate the community on how to troubleshoot and solve the problem, rather than simply copying and pasting an answer.

Provide links

Make it easy for the reader to find what is needed and point them in the right direction from the start.

If your answer touches on a topic covered in the Splunk documentation or other helpful sites, you should add a reference link so users can explore more information on the subject.
Karma and leaderboards

What is Karma?

Our legacy Splunk Answers platform was migrated to our new Splunk Community platform that has an updated reputation system with karma points and beyond!

Check out the Ranks, Badges, and Karma topic for more information.